#### Panel discussion

Moderator: Frank Orlowski of DE-CIX

Panel participants from:

 AMS-IX, CIX, LONAP, MIX, NaMeX, Netnod, NIX.CZ and NPIX

### Convincing ISPs to join an IXP

- What tips do you have?
- Do you have a "sales" department?
  How effective has it been?
- How does your IXP educate ISPs about joining "an" IXP?
- How do ISPs evaluate the value of an IXP?
- How do you convince them to join "YOUR" IXP?

### Convincing incumbents to join

- Tell us about your experiences
- Has the incumbent ever left your IXP?
  - What effect did this have?
- Do you ever allow some parties to connect to your IXP for free while the rest have to pay? If so, how do you justify this?

## Dealing with "competition" and "trust" between parties

- Was this an issue when your IXP was being established?
- How did you overcome these problems?
- How important is "neutrality" when setting up an IXP?

# Convincing "politicians" and government departments that an IXP is a good thing

- How much effort do spend on this?
- Do they get the big picture?
- How do you go about this?
- Is this important?