# SOME PAST AND PRESENT GROWTH ISSUES AT IXPS IN EUROPE

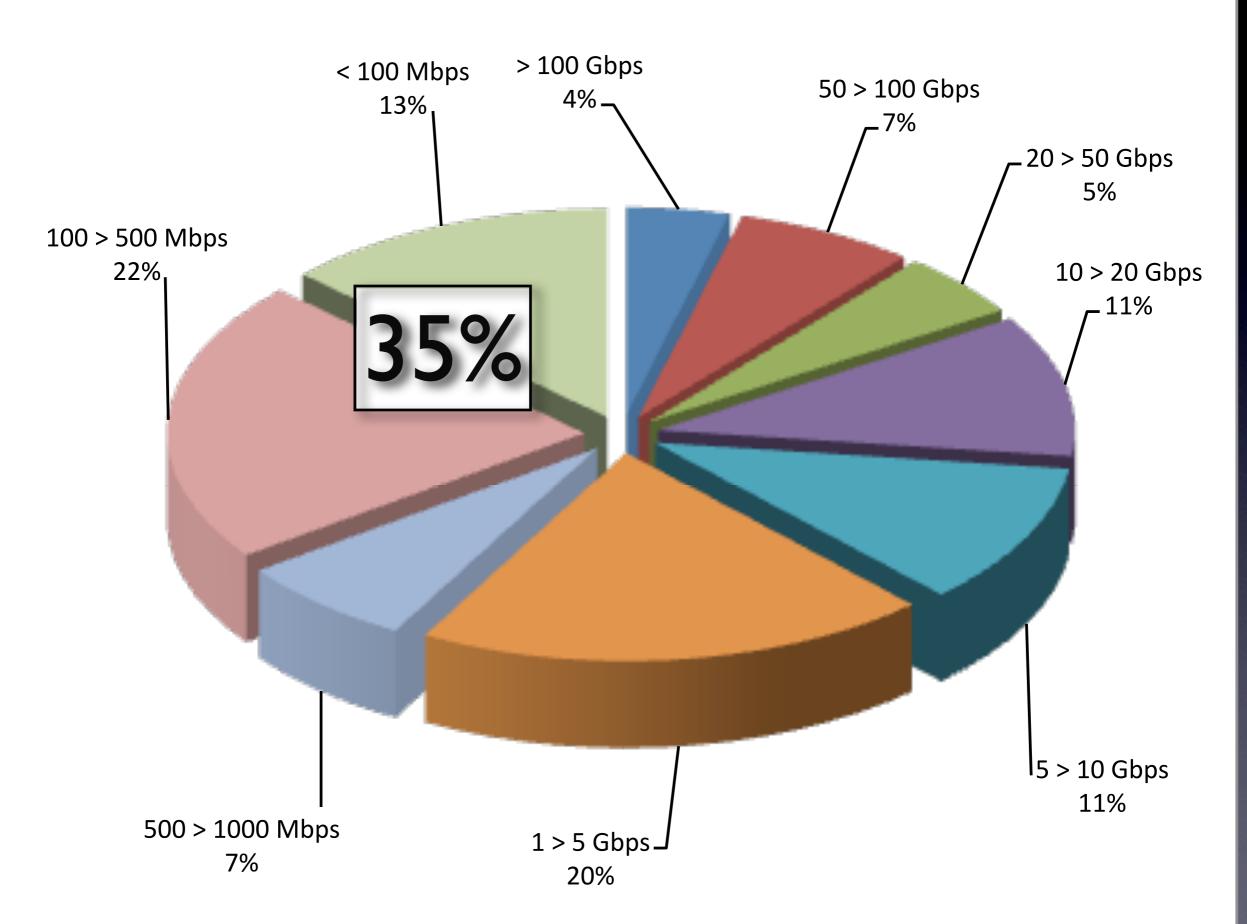
# RESOLVED THEM

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#### The European IXP scene today

- Currently 121 active IXPs in Europe
- 390 locations in 115 cities across more than 30 different countries
- 3.2 Tbps of peak traffic (3 IXPs above 500 Gbps and another 5 around 100 Gbps)
- 5.200 IXP participants
- 800 ASNs present at multiple IXPs in Europe

#### IXPs and their peak traffic



#### A few notes.....

- I. The following slides are observations and are not meant to be used as 'advice' for change at your IXP
- 2. Europe and ME are different from each other
- 3. Many different IXP models operate in Europe
- 4. I am focusing on participant & traffic growth

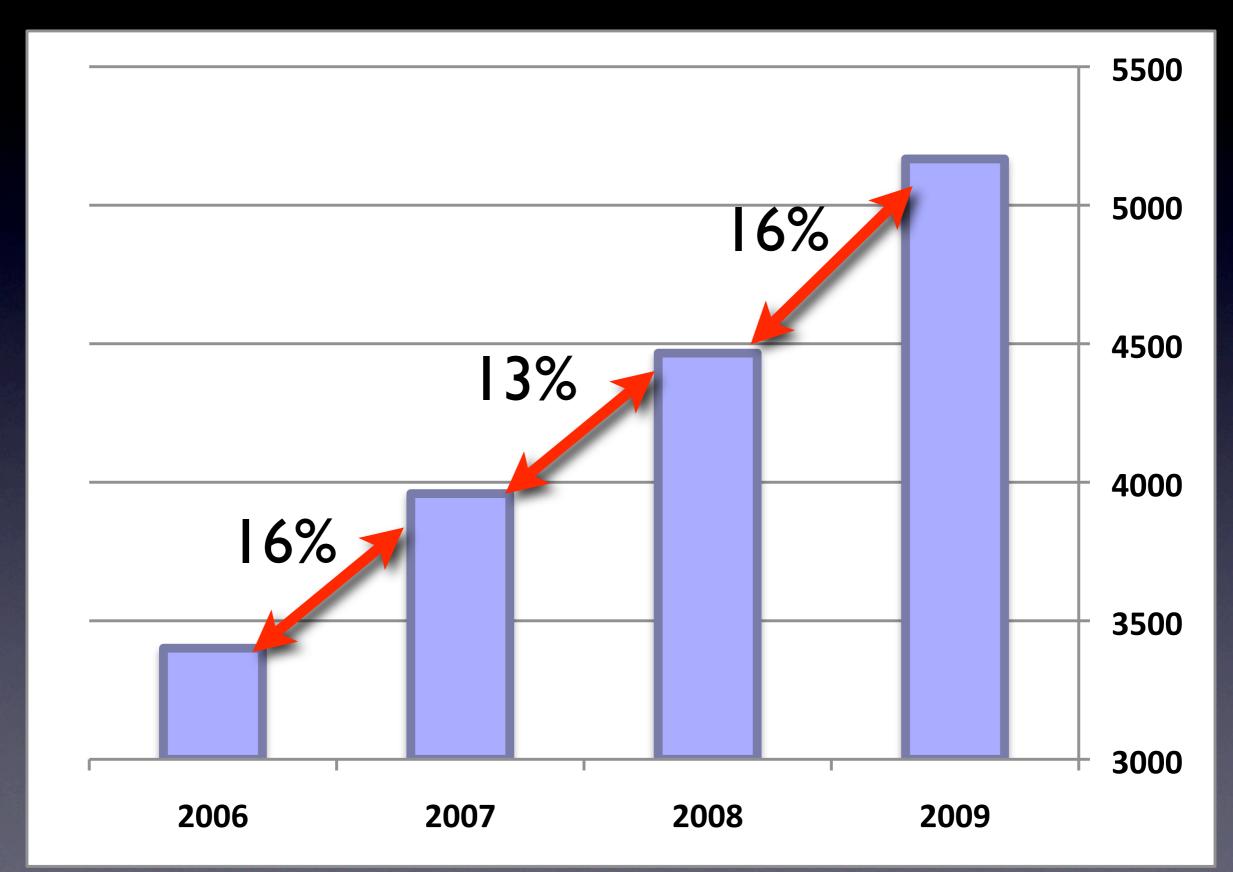
### Growth issues (I)

- I. IXP personnel: under staffed, volunteer based, unmotivated staff
- 2. High joining fees
- 3. Restrictions at IXPs e.g.
  - Only allowing local/national ASNs
  - Not allowing remote connections

### Growth issues (2)

- 3. Lack of community 'education'
  - Some ISPs simply don't know what an IXP is or that your IXP even exists
- 4. Non 'neutrally' run IXP
- 5. Local/regional competition
  - Other IXPs or low local transit prices

#### European IXP customer growth



## Resolving growth issues (I)

People: There must be a 'want' or drive from the IXP staff and participants

- At a certain point, possibly consider getting some sales/marketing personnel
- Encourage 'human' peering: participants
   need to get to know each other to better
   facilitate peering!

# Resolving growth issues (2)

#### Build inter-IXP relationships:

- Learn and share experiences with other IXPs in your region and globally
- Potentially exchange participants
- Invite and get invited to other IXP's general or annual meetings
- Organise events with other IXPs

### Resolving growth issues (3.1)

#### Market and educate

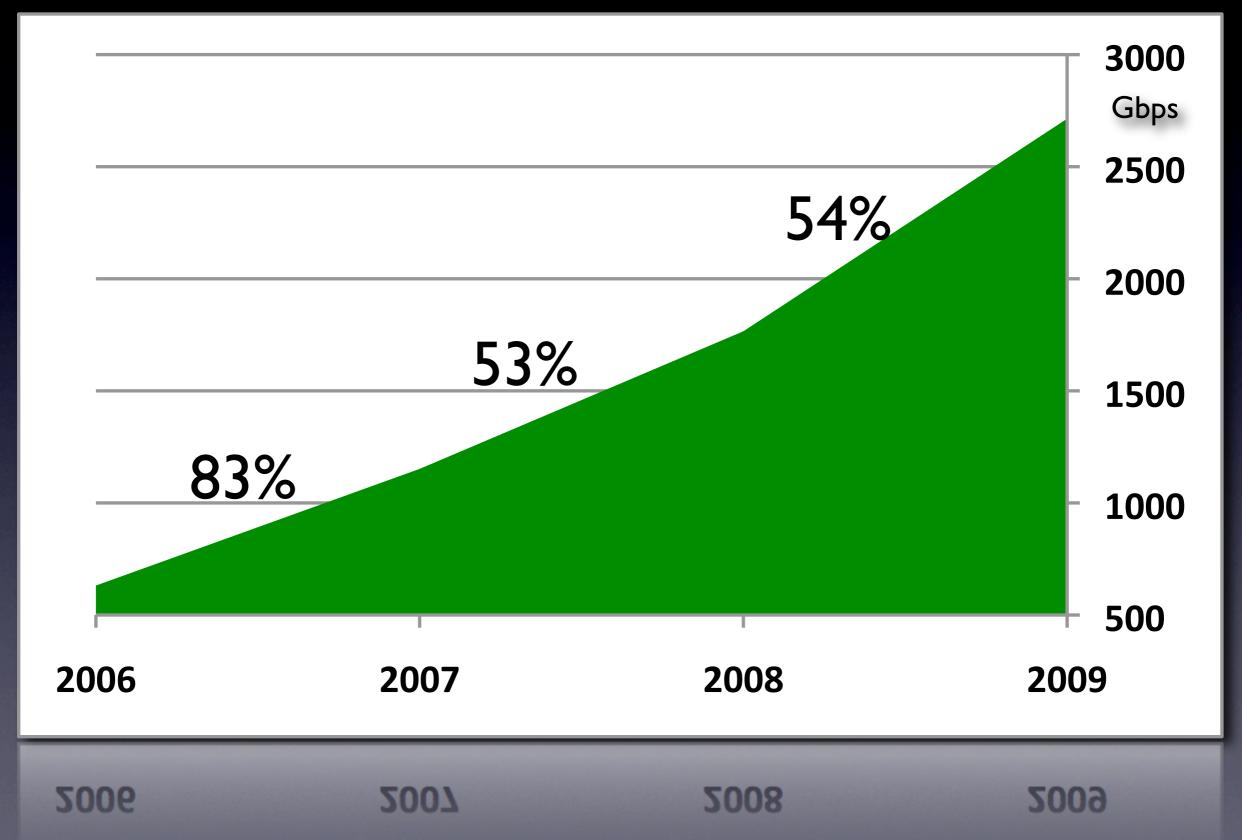
- Present and participate at relevant
  Internet related events wherever you can
- Get your participants to spread the word of your IXP to others ("Connected to \$IX")
- Work with your colocation operators
- Hold local IXP/peering workshops

# Resolving growth issues (3.2)

#### Market and educate

- Make information about your IXP clear and easy to find
  - List Your IXP participants (name & ASN)
  - How to contact them
  - Their peering policies
  - Amount of traffic being exchanged

#### European IXP traffic growth



## Resolving growth issues (4)

#### Make it easier to join/reach your IXP:

- Ease up on joining restrictions
- Reduce paper work and ease joining procedure
- Abolish or reduce joining fees
- 'Try before you buy' policy (3 months free)
- Be present at multiple colocations
- Allow remote peering

# Resolving growth issues (5)

#### Additional services at your IXP:

- Hosting Root-DNS servers and TLD name servers
- Private Interconnection assistance
- Private peering VLANS
- Route-servers
- Allow the selling of services by members over the IXP (possibly on a separate VLAN)

# Resolving growth issues (6)

Give away free or reduced priced ports to those that you are trying to attract!!

- Those with high traffic volumes or expensive to reach ASNs
- Will this help your current participants? or your IXP as a whole? Ask your participants!

# A few fast growing IXPs

IXP	City	Traffic Gbps	I2 month Growth	Members	12 month Growth
MSK-IX	Moscow	142	300%	274	20%
NIX.CZ	Prague	97	95%	92	10%
PLIX	Poland	73	130%		80%

## Resolving growth issues (7)

#### So what can MENOG do for IXPs?

- Pretty much what it has been doing......
- Bring IXPs together: Physically or via mailing lists. Build the IXP community
- Assist IXPs to get in contact with one another
- Educate the community via IXP/peering workshop and presenting on IXP development

#### EUROPEAN INTERNET EXCHANGE ASSOCIATION

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