

SIP for Voice, Video and Instant Messaging

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Agenda

- SIP History & Basics
- Elements of SIP
- SIP Message details
- SIP Signaling
- Interworking with MGCP/H.323

VoIP Signaling Overview

- Peer-to-Peer Signaling Protocols
 H.323 Signaling Architecture
 SIP Signaling Architecture
- Client/Server Signaling Protocols
 MGCP Architecture
 MEGACO/H.248 Architecture
 Skinny (SCCP)
- Audio (Bearer) Path
 Always Real Time Protocol (RTP)

VolP Signaling Overview

H.323 uses TCP or UDP

First to Market!

Complexity of Protocols: H.225, H.245

Intelligent endpoints

Gatekeeper routed call models

MGCP uses UDP

Centralized Call Control

Decoupling of Call & Media Control

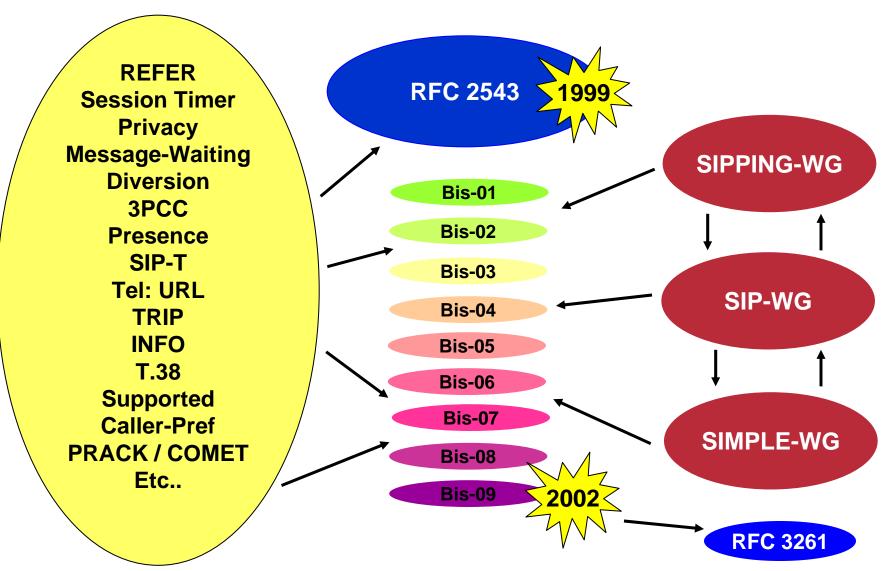
Event Triggered

Session Initiation Protocol

- The Session Initiation Protocol (SIP) is an application layer control (signaling) protocol for creating, modifying and terminating multimedia sessions with one or more participants
- SIP defined by IETF working group as RFC 2543, in March 1999, work continues within SIP WG

Additional "feature" drafts have been written to address features & issues which concern SS7/ISUP handling, QoS, Alerting, DHCP, Firewalls & NAT, ... etc.

SIP @ the IETF – A lot going on



SIP – What Is it?

SIP entities can communicate via:

- unicast
- multicast
- via a mesh of unicast relations or
- a combination of these

in IPv4 and/or IPv6 environments using:

- UDP
- TCP
- SCTP or
- TLS over TCP

on a per SIP hop basis.

SIP – What Is it? (Cont.)

SIP is a simple extensible protocol

- Methods Define the transaction
- Headers Describe the transaction
- Message Body SDP, Text, XML, jpeg, etc...

SIP Basic - Architecture

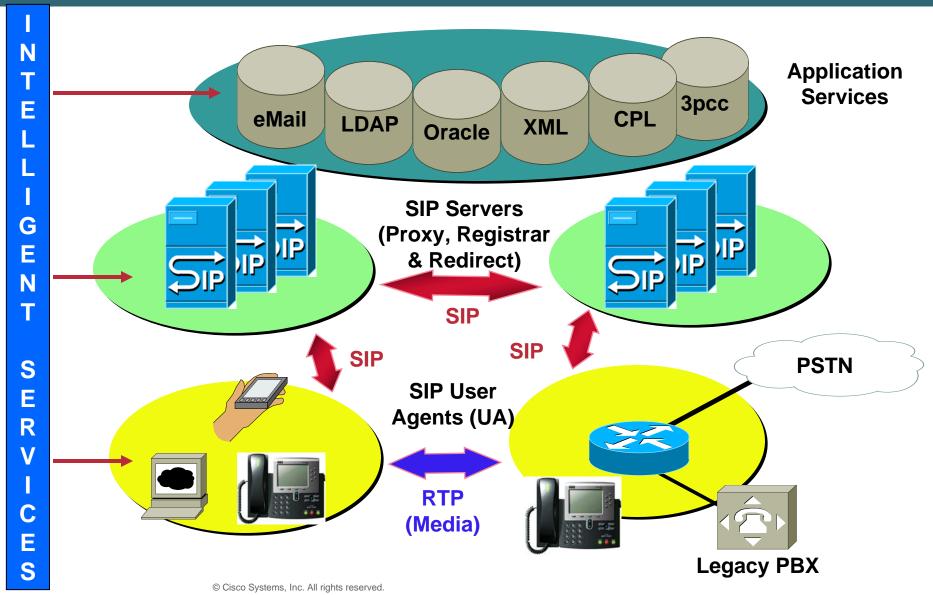
 SIP utilizes an Internet architecture, similar to the World Wide Web intelligent clients utilizing services within the network

Uses URL style addresses and syntax MIME definition for multimedia (SDP)

 Applications and SIP Services can be distributed throughout the network, with intelligence in the clients or in applications our the network

Additional services like Presence, Mobility, Find-Me/Follow-Me, etc.. are added into the network via basic SIP functionality or Application servers

SIP Basic - Architecture



5 Facets for Establishing and Terminating Multimedia Communications Using SIP

- User location: Determination of the end system to be used for communication
- User availability: Determination of the willingness of the called party to engage in communications
- User capabilities: Determination of the media and media parameters to be used
- Session setup: "Ringing", establishment of session parameters at both calling and called party
- Session management: Including transfer and termination of sessions, modifying session parameters, and invoking services

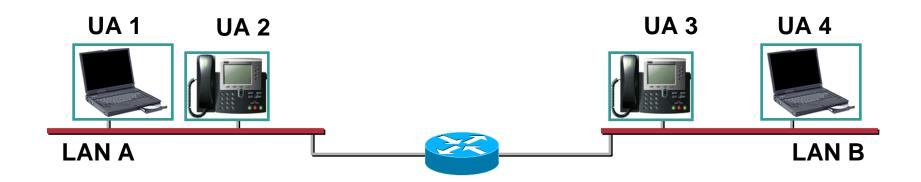
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5 Components of SIP

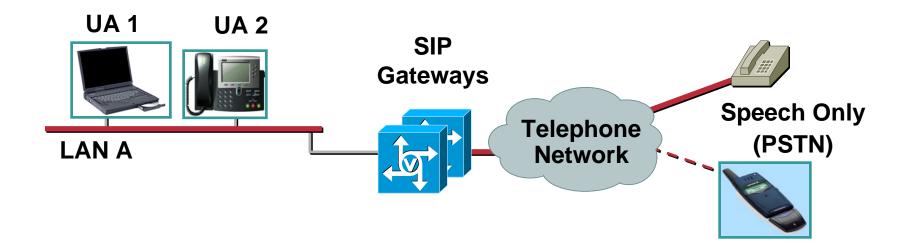
- User Agent [Mandatory]
- SIP Gateway [optional]
- Registrar Server [optional]
- Proxy Server [optional]
- Redirect Server [optional]

SIP User Agents



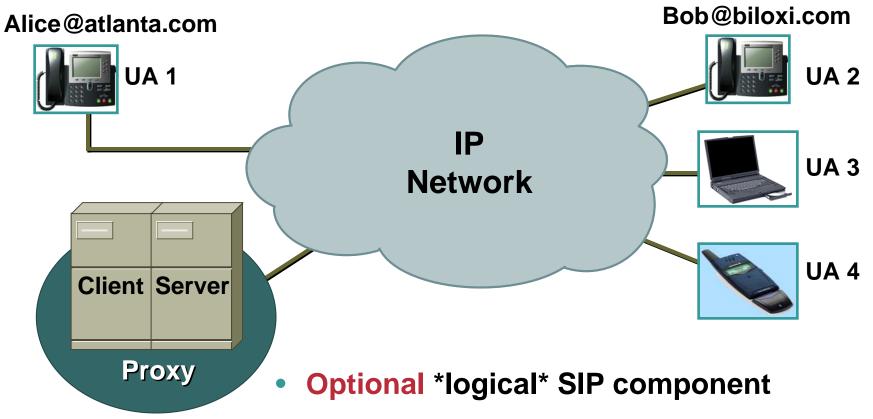
- Client—Server model
 User Agent Client (UAC)—Initiates sessions
 User Agent Server (UAS)—Responds to session requests
- User Agent = UAC + UAS

SIP Gateways



 Translation between SIP protocol format to and from non-SIP protocol format

SIP Proxy Server



- Handles routing of SIP signaling messages
- Can add/modify/remove Headers from SIP messages

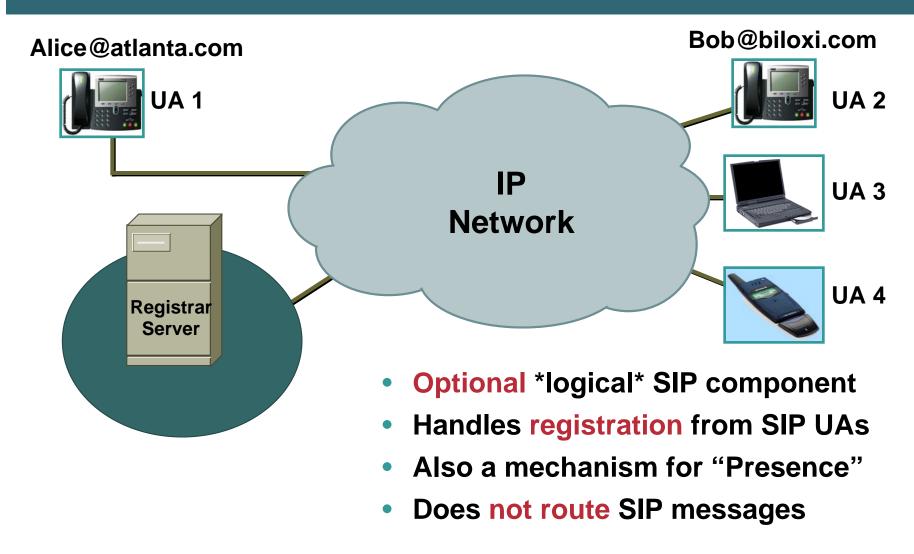
SIP Proxy Server

- Handles the routing of SIP messages, but does not initiate any new SIP messages
- When a SIP Proxy is present, signaling can be routed in a similar manner to H.323 Gatekeeper Routed Signaling (GKRCS), where all signaling flows through the Proxy

SIP proxies can insert a *Record Route:* header into an INVITE message; when a record route header is inserted, all signaling messages flow through the proxy; this is useful for billing, or feature support

 SIP Proxy can use any database, Registrar Server or DNS SRV query to determine the location of the nexthop of the message

SIP Registrar Server



SIP Registrar Server

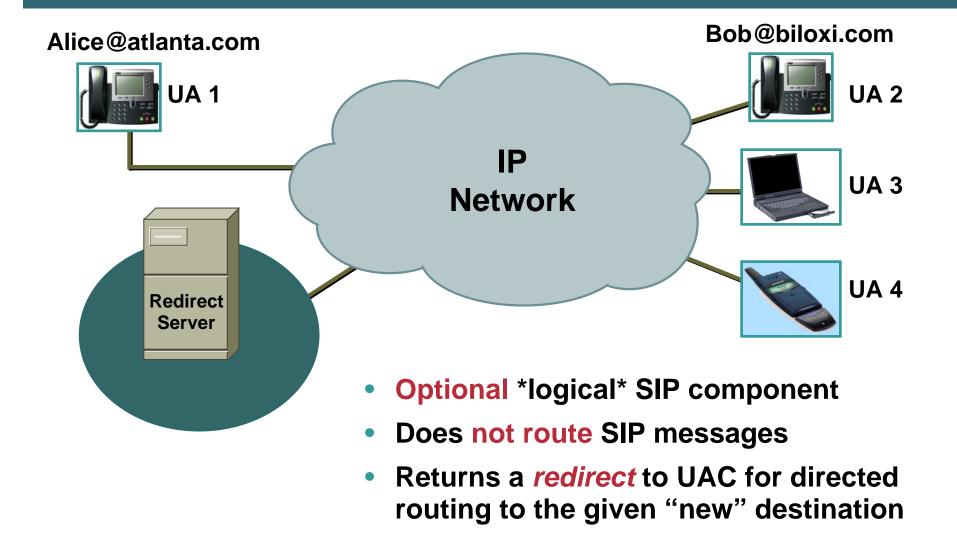
- Can be on the separate box, or a process that resides on a SIP Proxy or Redirect Server
- Registrar server is the device that handles SIP REGISTER messages from non-Gateway SIP User Agents

Registrar server stores the (*Contact:*) header from a User Agent REGISTER messages for location services

Once a SIP User Agent is registered within a domain, the domain Proxy Server is able to route session requests to that user (agent) properly

 Details from REGISTER messages are used by the Translation & Routing functionality of Proxy & Redirect servers.

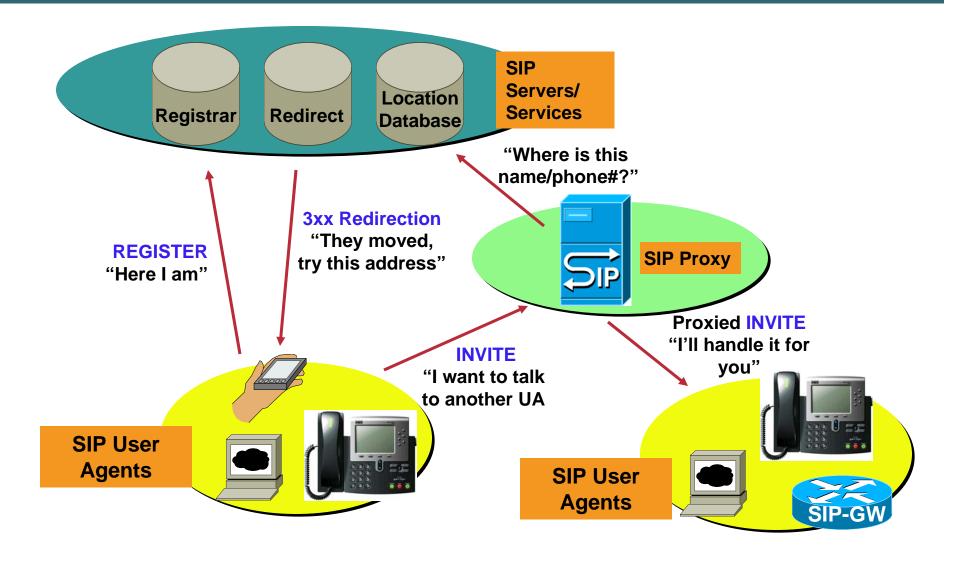
SIP Redirect Server



SIP Servers—Redirect Server

- The redirect server determines next destination of the now moved UA and returns a 3xx redirect message for where that new location is with the translated addresses in the Contact: header
- The originating UA initiates a new session using the information supplied from the redirect server

SIP components in "action"



Back-to-Back User Agent

- SIP Requests can be managed by intermediate components such as proxy servers
- Proxy servers have limited ability to modify SIP messages

Must obey strict rules regarding the modification of SIP headers

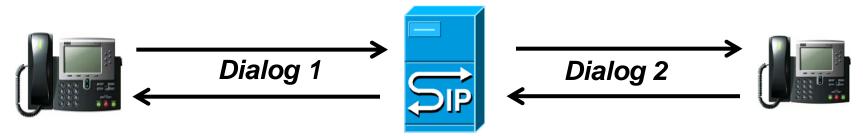
Can't touch SIP bodies, where the session's media is defined

The dialog remains end-to-end



Back-to-Back User Agent

- A commonly-adopted model, called a back-to-back user agent (B2BUA), combines a UAC and a UAS so that a request received by the UAS is reissued by the coresident UAC
- The B2BUA generates a completely independent outgoing dialog, which affords it the ability to synthesize SIP headers and bodies of its choosing
- B2BUAs are inherently more stateful than proxy servers or redirect servers, and can more easily inter-work SIP with other protocols



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Example IPv4 SIP Packet Format with UDP

IPv4 Header is 20 Bytes and Binary

UDP Header is 8 Bytes and Binary (Layer 4 here could also be TCP or SCTP)

SIP Header is Text-based and variable in length

SIP message body is also variable, but not always present (depending on the Message-type)

Version IHL	ersion IHL DSCP ECN		Total Length	
Identification		Flags	Fragment Offset	
Time to Live	Protocol		Header Checksum	
Source Address				
Destination Address				
Options				Padding
•				

Source Port	Destination Port		
Length	Checksum		

SIP Headers in US-ASCII (variable in length per header/per message)

SIP messages *sometimes* have a message body

- a SIP message header indicates the type of body
- could be text, data, audio, video or something else

SIP – Sample INVITE

TNVITE sip:23198@172.17.207.91:5060 SIP/2.0

Via: SIP/2.0/UDP 10.80.17.134:5060 Via: SIP/2.0/UDP 172.18.192.232:5060; branch=1FV1xhfvxGJOK9rWcKdAKOA To: <sip:23198@172.18.192.232>;tag=abc From: <sip:15691@10.80.17.134>;tag=a73kszlfl Call-ID: c2943000-50405d-6af10a-382e3031@10.80.17.134 CSea: 100 INVITE Header Contact: sip:15691@10.80.17.134:5060 Expires: 180 Content-Type: application/sdp **Content-Length: 219** User-Agent: Cisco IP Phone/ Rev. 1/ SIP enabled Accept: application/sdp Record-Route: <sip:23198@172.18.192.232:5060;maddr=172.18.192.232> v=0 o=CiscoSystemsSIP-IPPhone-UserAgent 17045 11864 IN IP4 10.80.17.134 s=SIP Call c=IN IP4 10.80.17.134 body t = 0.0m=audio 29118 RTP/AVP 0 101 a=rtpmap:0 pcmu/8000 a=rtpmap:101 telephone-event/8000

SIP Addressing

Fully-Qualified Domain Names

```
sip:jdoe.cisco.com
```

SMTP-style Domain Names [RFC 2368]

```
sip:jdoe@cisco.com
```

E.164 style addresses [RFC 2806]

```
sip:14085551234@gateway.com; user=phone user=phone means this is a gateway
```

Mixed addresses

```
sip:14085551234@10.1.1.1; user=phone sip:jdoe@10.1.1.1
```

Secure SIP Messaging (indicates TLS is used) [RFC 4346]

```
sips:jdoe@cisco.com
called a "SIPS-URI" or just "SIPS"
```

INVITE sip:bob@biloxi.com SIP/2.0

Via: SIP/2.0/UDP pc33.atlanta.com;branch=z9hG4bK776asdhds

Max-Forwards: 70

To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Method = Command Request URI SIP Protocol Version

INVITE sip:bob@biloxi.com SIP/2.0

Via: SIP/2.0/UDP pc33.atlanta.com;branch=z9hG4bK776asdhds

Max-Forwards: 70

To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

List of all SIP devices to be included in the path 'branch' is for identifying forking

Via: SIP/2.0/UDP pc33.atlanta.com;branch=z9hG4bK776asdhds

Max-Forwards: 70

To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Mandatory header in all SIP Requests except INFO

Maximum Number of SIP Server hops permissible in signal path



Max-Forwards: 70

To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Mandatory header in all SIP Requests

Destination for the SIP Message (but isn't used for routing message)



To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Mandatory header in all SIP Requests

The Originator of the SIP Message

Pseudo Random String (used for id)



From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Mandatory header in all SIP Requests

Globally Unique Call Identifier

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

Mandatory header in all SIP Requests

Incremental Sequence number of Method used from this UA

CSeq: 314159 INVITE

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

SIP—Headers Explained

Direct route to Originator with Fully Qualified Domain Name or IP address

Contact: <sip:alice@pc33.atlanta.com>

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

SIP—Headers Explained

Description of the message body (if and when there is one)

Content-Type: application/sdp

- Message body goes down here
- Content-Length Header indicates one is present

SIP—Headers Explained

Expected header in all SIP Requests

Content Length in Octets of Message Body

- Message body goes down here
- Content-Length Header indicates one is present

Session Description Protocol (SDP)

- A session description protocol for multimedia connections
- Presents a set of parameters for a multimedia session

Similar to H.245 in functionality

- Developed by IETF MMUSIC WG
- Simple/Flexible
 Text-based
 Extensible
- SIP Offer/Answer Model is RFC 3264

"Lines" below are in order

- v = protocol version
- o = owner/creator and session identifier
- s = session name
- c = connection information not required if included in all media
- k = encryption keys
- t = time the session is active
- m = media description and transport address
- a = (zero or more) media attributes lines

SIP Message Body for Multimedia

An SDP message body for voice only

v=0
o=alice 2890844526 2890844526 IN IP4 atlanta.com
c=IN IP4 10.1.3.33
t=0 0
The equation is a second of the equation of the equation is a second of the equation is a se

An SDP message body for voice and video

- Audio - UDP port # 49172 - Codecs supported: G.711 - Video - UDP port # 51172 - Codecs supported: H.261, H.263

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SIP Is a Request/Response Protocol



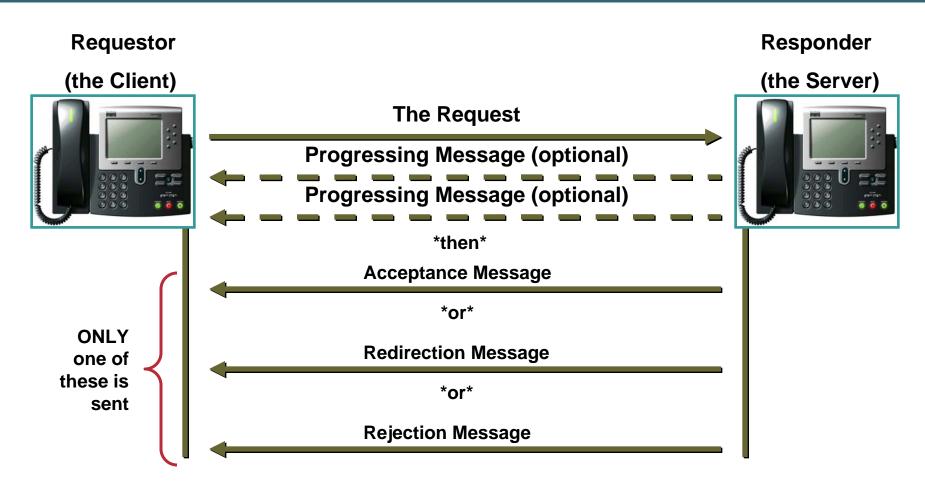
SIP Methods (Which Are Requests) from RFC 3261

- INVITE—A user or service is being invited to participate in a multimedia session
- ACK—Confirms that a client has received a final response to an INVITE request
- BYE—Terminates an existing session; can be sent by any user agent (in a multiparty session)
- CANCEL—Cancels pending requests; does not terminate sessions that have been accepted
- OPTIONS—Queries the capabilities of servers
- REGISTER—Registers the user agent with the registrar server of a domain

Additional SIP Request Methods

- INFO (RFC 2976)
- PRACK (RFC 3262)
- SUBSCRIBE and NOTIFY (RFC 3265)
- UPDATE (RFC 3311)
- MESSAGE (RFC 3428)
- REFER (RFC 3515)
- PUBLISH (RFC 3903)

SIP is a Request/Response Protocol

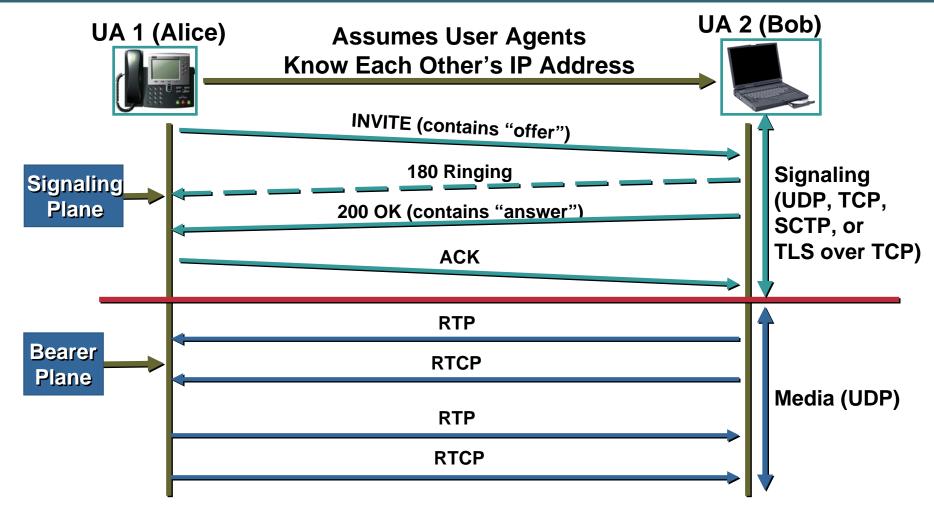


Expects an "answer"

SIP Responses (Which Are Replies)

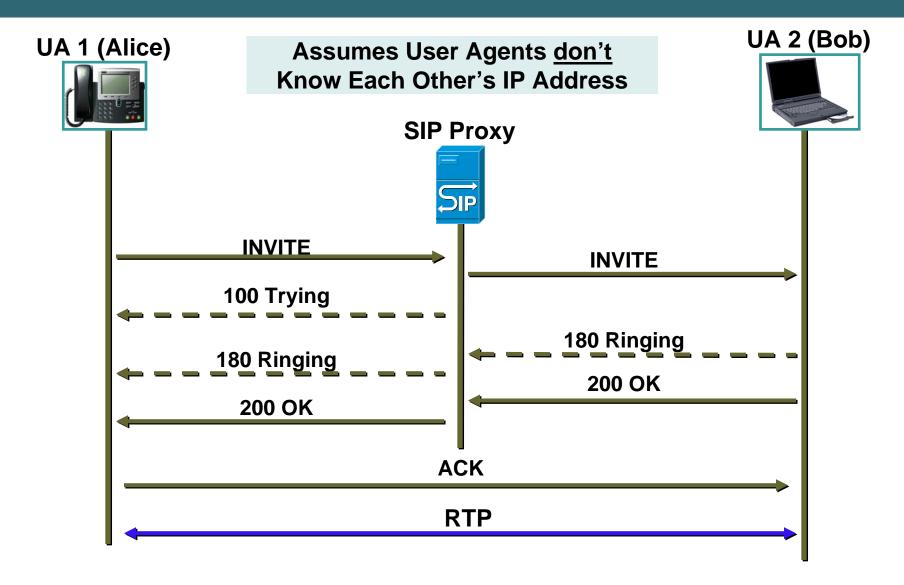
	Description	Examples
1xx	Informational – Request received, continuing to process request.	100 Trying 180 Ringing 181 Call is Being Forwarded 183 Session Progressing
2xx	Success – Action was successfully received, understood and accepted.	200 OK 202 Acceptable
Зхх	Redirection – Another SIP Element needs to be contacted in order to complete the request.	300 Multiple Choices 301 Moved Permanently 302 Moved Temporarily
4xx	Client Error – Request contains bad syntax or cannot be fulfilled at this server.	401 Unauthorized 406 Not Acceptable 407 Proxy Authentication Required 486 Busy Here 487 Request Terminated 488 Not Acceptable Here
5xx	Server Error – Server failed to fulfill an apparently valid request.	502 Bad Gateway 503 Service Unavailable
6xx	Global Failure – Request is invalid at any server.	600 Busy Everywhere 603 Decline

SIP Endpoint-to-Endpoint Signaling Without a Server



3 Mandatory Packets for Establishment Handshake INVITE - 200 OK - ACK

SIP Call Flow with Proxy Server



Stateless, Stateful and "Really" Stateful Proxy

Transaction Stateless

The proxy server forwards all messages and responses without maintaining any state

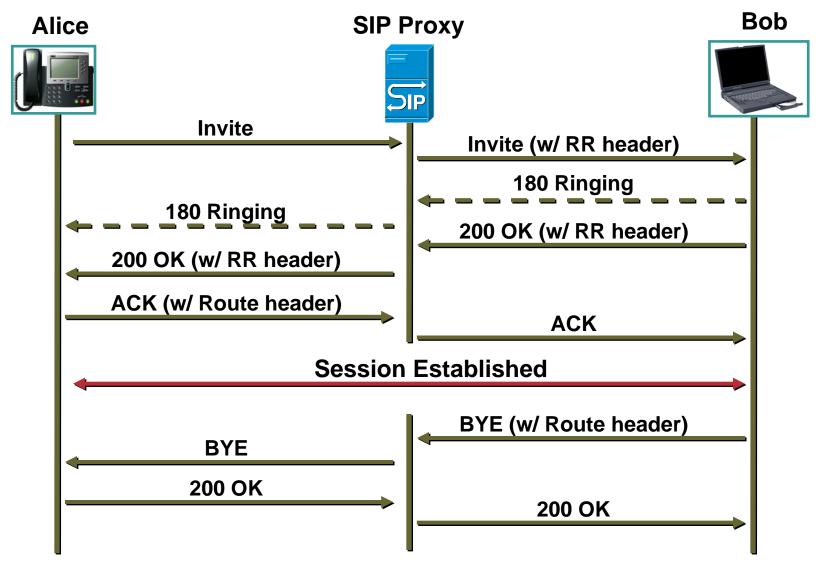
Transaction Stateful

A Proxy Server that receives a SIP Request retains state of that transaction until that Server receives a Final Response (meaning a 2XX, 3XX, 4XX, 5XX or 6XX Response). Transaction Stateful has no knowledge of a session Update Request (UPDATE), a Transfer Request (REFER) or of a Termination Request (BYE)

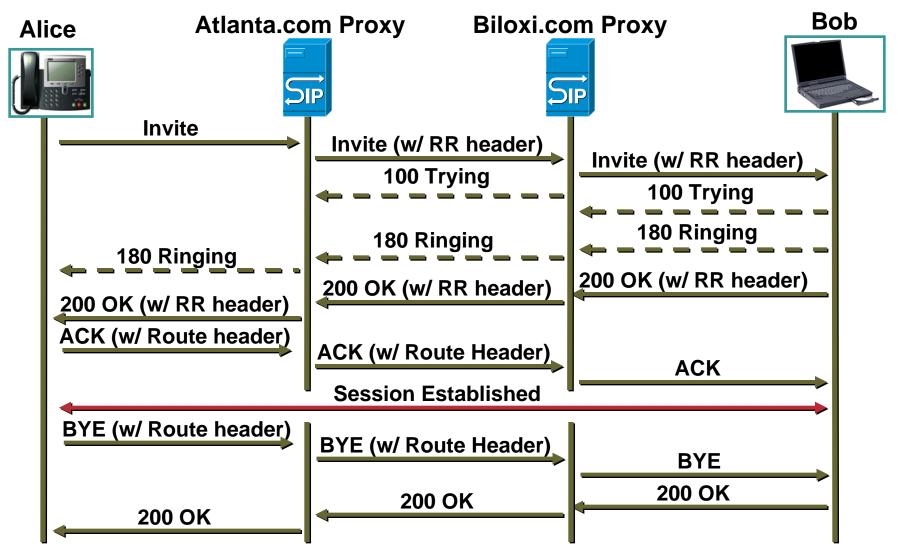
Dialog Stateful

When Record Route Header is utilized by a Proxy while processing a SIP Request to ensure all remaining messages traverse that Proxy; this applies to each proxy that is in the signaling path between UAs

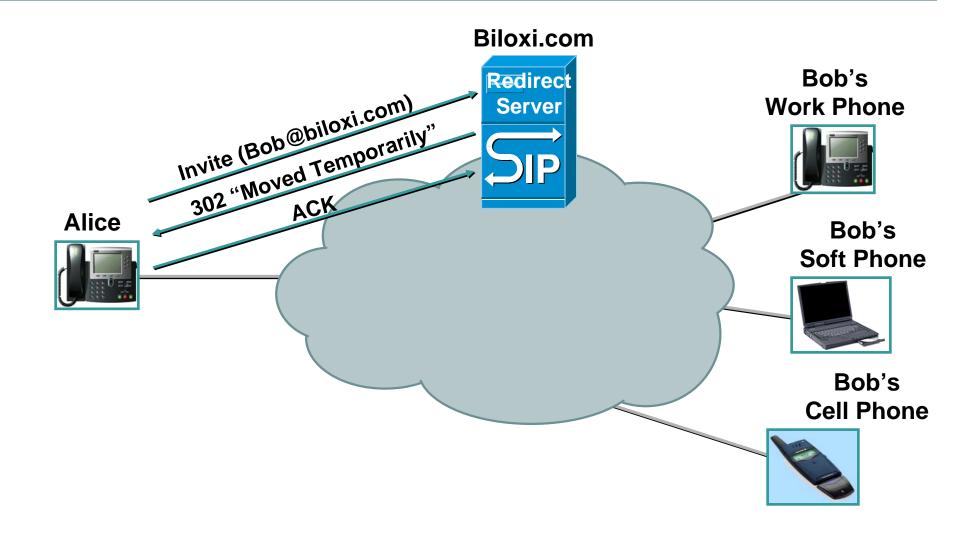
Dialog Stateful SIP Message Flow



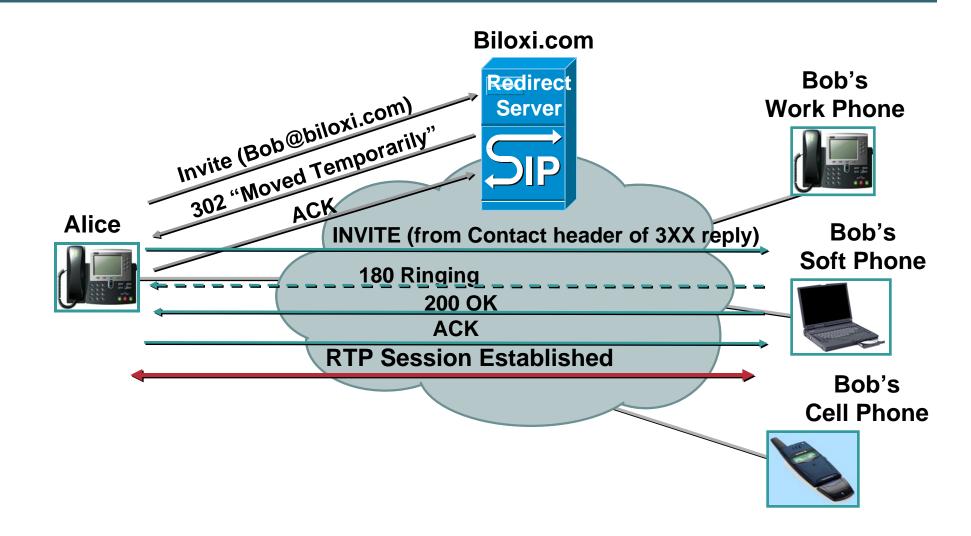
SIP Call Flow w/ 2 Proxies and Record Route



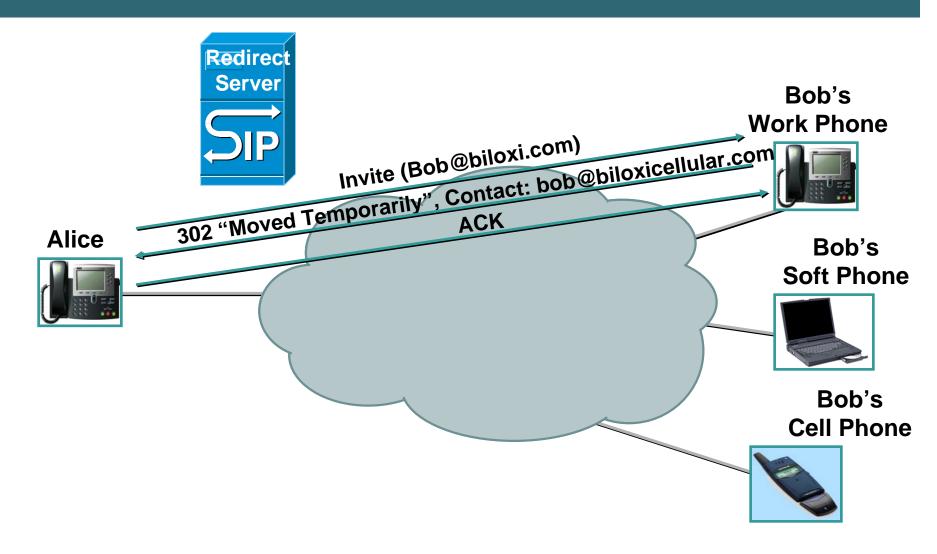
SIP Redirect Server



SIP Redirect Server

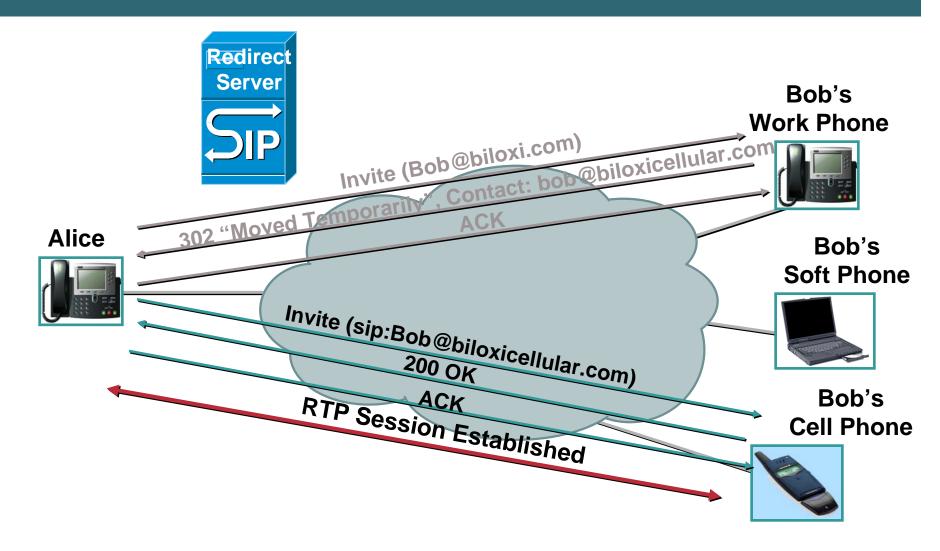


SIP Redirecting at the User Agent Server



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SIP Redirecting at the User Agent Server

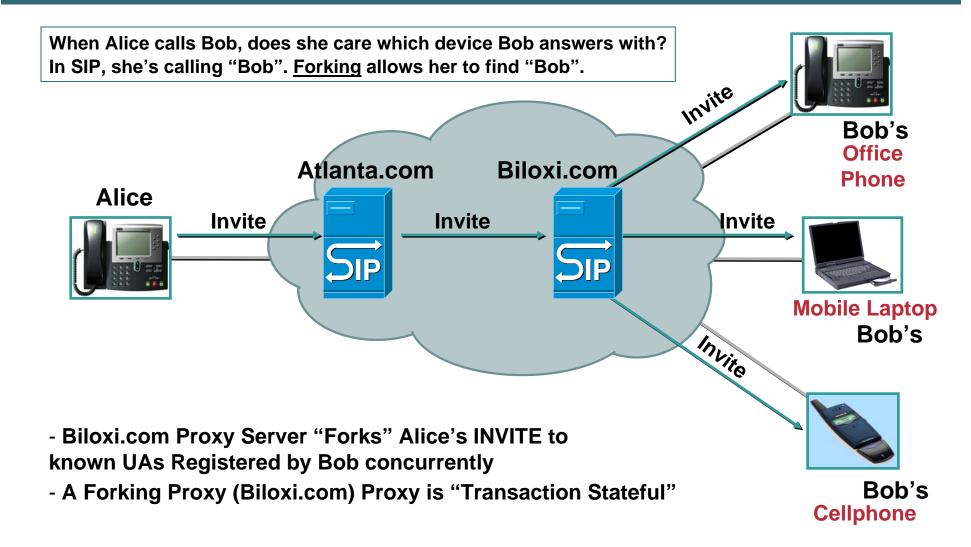


Call Forking (Sequentially)

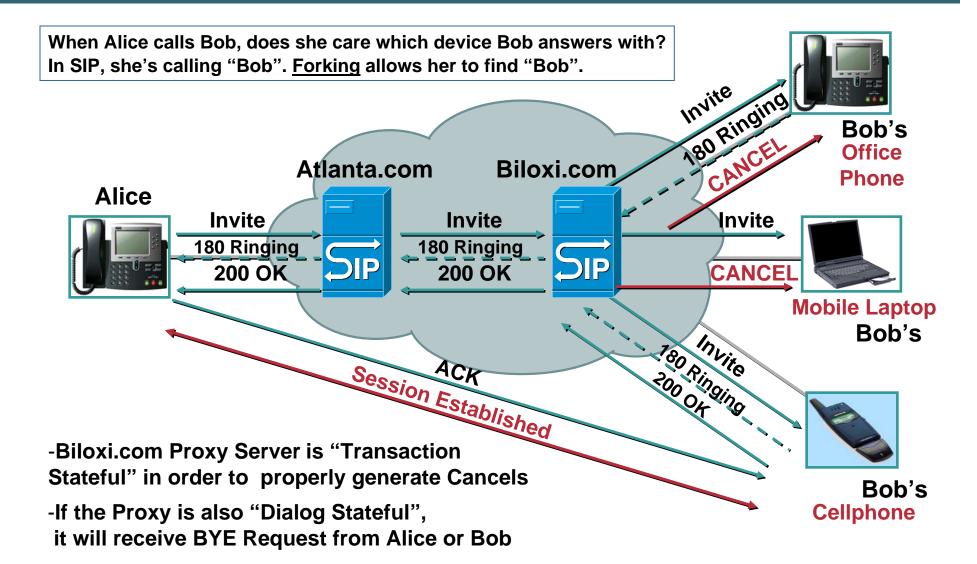
When Alice calls Bob, does she care which device Bob answers with? In SIP, she's calling "Bob". Forking allows her to find "Bob". Invite Bob's Office Biloxi.com Atlanta.com **Phone Alice** Invite **Invite** Invite CANCEL 487 Req. Term **Mobile Laptop** Bob's - Biloxi.com Proxy Server "Forks" Alice's INVITE to known UAs Registered by Bob (perhaps after 3 rings each) in a sequential pattern Bob's - A Forking Proxy (Biloxi.com) Proxy is "Transaction Stateful" Cellphone

- "branch" values are different per forked INVITE

Call Forking (Concurrently)

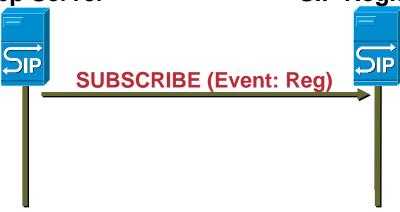


Call Forking Flow



IM App Server

SIP Registrar



SUBSCRIBE sip:alice@atlanta.com SIP/2.0

Via: SIP/2.0/TCP app_IM.atlanta.com

;branch=z9hG4bKnashds7

From: sip:app_IM.atlanta.com;tag=123aa9

To: sip:alice@atlanta.com

Call-ID: 9987@app_IM.atlanta.com

CSeq: 9887 SUBSCRIBE

Contact: sip:app_IM.atlanta.com

Event: reg

Max-Forwards: 70 Expires: 21600

Accept: application/reginfo+xml

SUBSCRIBE - used to request asynchronous notification of an event or set of events at a later time

- method used to request current state and state updates from a remote node
- Expires header SHOULD be present in Request
- Requests MUST have exactly one Event Header value



SIP/2.0 200 OK

Via: SIP/2.0/TCP app_IM.atlanta.com

;branch=z9hG4bKnashds7;received=10.1.3.2

From: sip:app_IM.atlanta.com;tag=123aa9

To: sip:alice@atlanta.com;tag=xyzygg

Call-ID: 9987@app_IM.atlanta.com

CSeq: 9987 SUBSCRIBE

Contact: sip:server19.atlanta.com

Expires: 3600

SUBSCRIBE - used to request asynchronous notification of an event or set of events at a later

time

Expires header MUST be present in Response 200-class responses indicate that the subscription has been accepted, and that a NOTIFY will be sent immediately

IM App Server SUBSCRIBE (Event: Reg) 200 OK NOTIFY (status: init)

NOTIFY sip:app IM.atlanta.com SIP/2.0

Via: SIP/2.0/TCP server1.atlanta.com

:branch=z9hG4bKnasaii

From: sip:alice@atlanta.com;tag=xyzygg

To: sip:app IM.atlanta.com ;tag=123aa9

Call-ID: 9987@app_IM.atlanta.com

CSeq: 1288 NOTIFY

Contact: sip:server19.atlanta.com

Event: req

Max-Forwards: 70

Content-Type: application/reginfo+xml

Content-Length: 223

SIP Registrar

NOTIFY - used to notify a SIP node that an event which has been requested by an earlier SUBSCRIBE method has occurred

- **NOTIFY** is sent to inform subscribers of changes in state to which the subscriber has a subscription
- **Event Header MUST match**

```
<?xml version="1.0"?>
 <reginfo xmlns=
        "urn:ietf:params:xml:ns:reginfo"
         version="0" state="full">
  <registration aor="sip:alice@atlanta.com"
         id="a7" state="init" />
 </reginfo>
```

IM App Server SIP Registrar SUBSCRIBE (Event: Reg)

NOTIFY (status: init)

200 OK

200 OK

SIP/2.0 200 OK

Via: SIP/2.0/TCP server19.atlanta.com

;branch=z9hG4bKnasaii ;received=10.1.3.1

From: sip:app_IM.atlanta.com ;tag=123aa9

To: sip:alice@atlanta.com ;tag=xyzygg

Call-ID: 9987@app_IM.atlanta.com

CSeq: 1288 NOTIFY

Contact: sip:server1.atlanta.com

Content-Length: 0

NOTIFY - used to notify a SIP node that an event which has been

requested by an earlier SUBSCRIBE method has occurred

 sending a NOTIFY message to an unsuspecting node is invalid behavior, MUST receive a 481 "Subscription does not exist" response

SIP Methods: MESSAGE



MESSAGE sip:bob@biloxi.com SIP/2.0

Via: SIP/2.0/TCP pc33.atlanta.com ;branch=z9hG4bK776asegma

Max-Forwards: 70

To: Bob <sip:bob@biloxi.com>

From: Alice <sip:alice@atlanta.com>;tag=1928301774

Call-ID: a84b4c76e66710@pc33.atlanta.com

CSeq: 22756 MESSAGE Content-Type: text/plain **Content-Length: 37**

Isn't this a great presentation?

MESSAGE - the transfer of messages between users in near real-time

- Content (the payload) in **MIME** body parts
- **MESSAGE** does not initiate dialogs
- There is no explicit association between messages
- The body size MUST NOT exceed 1300 bytes

SIP Methods: MESSAGE



SIP/2.0 200 OK

Via: SIP/2.0/TCP pc33.atlanta.com

;branch=z9hG4bKnashds7;received=10.1.3.33

To: sip: sip:bob@biloxi.com>;tag=1928301774

From: alice@atlanta.com

Call-ID: a84b4c76e66710@pc33.atlanta.com

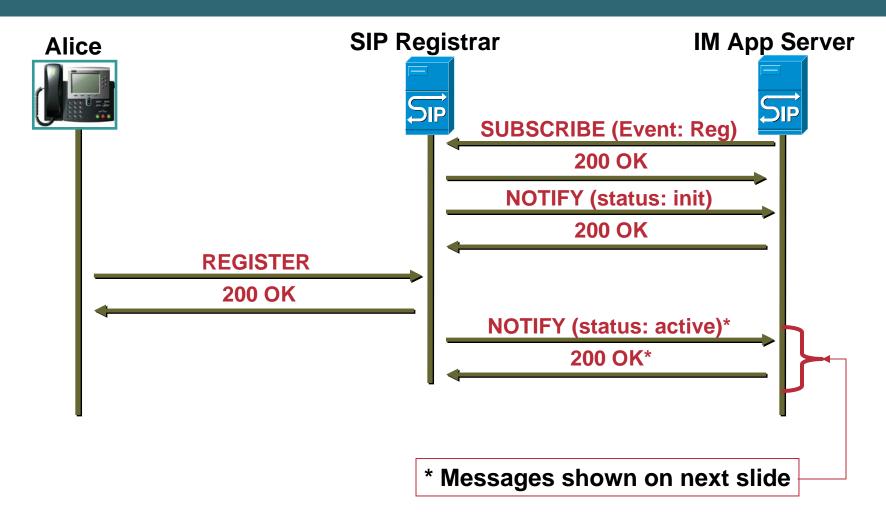
CSeq: 22756 MESSAGE

Content-Length: 0

MESSAGE - the transfer of messages between users in near real-time

- 200 OK response does not necessarily mean the user has read the message
- A 4xx or 5xx response indicates that the message was not delivered successfully
- A 6xx response means it was delivered successfully, but refused

SIP Methods: Logging onto Service



SIP Methods: Logging onto Service (Cont.)

```
;branch=z9hG4bKnasaij
From: sip:alice@atlanta.com ;tag=xyzygg
To: sip:app IM.atlanta.com ;tag=123aa9
Call-ID: 9987@app_IM.atlanta.com
CSeq: 1289 NOTIFY
Contact: sip:server19.atlanta.com
Event: req
Max-Forwards: 70
Content-Type: application/reginfo+xml
Content-Length: ...
<?xml version="1.0"?>
<reginfo xmlns="urn:ietf:params:xml:ns:reginfo"</pre>
      version="1" state="partial">
 <registration aor="sip:alice@atlanta.com"</pre>
      id="a7" state="active">
  <contact id="76" state="active" event="registered"</pre>
      duration-registered="0">
    <uri>sip:alice@pc33.atlanta.com</uri>
  </contact>
 </registration>
```

</reginfo>

NOTIFY sip:app_IM.example.com SIP/2.0 Via: SIP/2.0/TCP server19.example.com

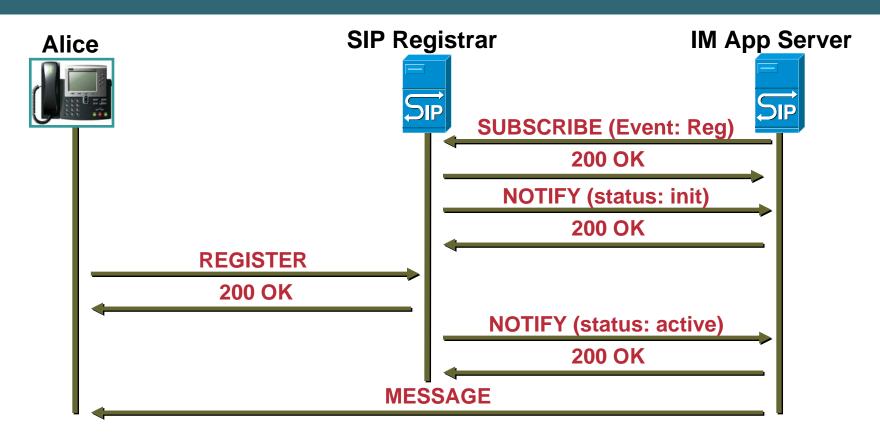
SIP/2.0 200 OK

Via: SIP/2.0/TCP server19.atlanta.com ;branch=z9hG4bKnasaii ;received=10.1.3.1 From: sip:app_IM.atlanta.com ;tag=123aa9 To: sip:alice@atlanta.com ;tag=xyzygg Call-ID: 9987@app_IM.atlanta.com

CSeq: 1289 NOTIFY

Contact: sip:server1.atlanta.com

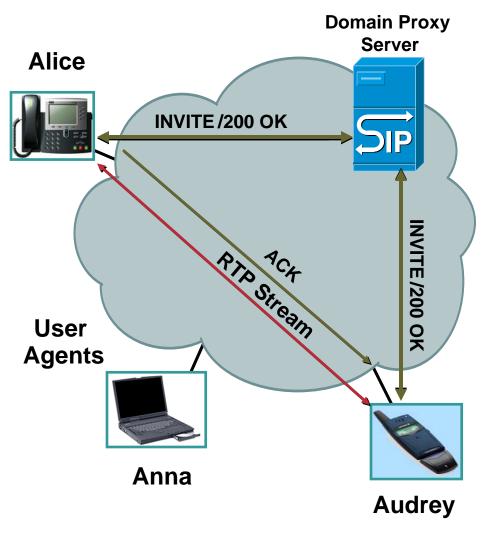
SIP Methods: Logging onto Service



Welcome to the Atlanta Instant Messaging service!

Agenda

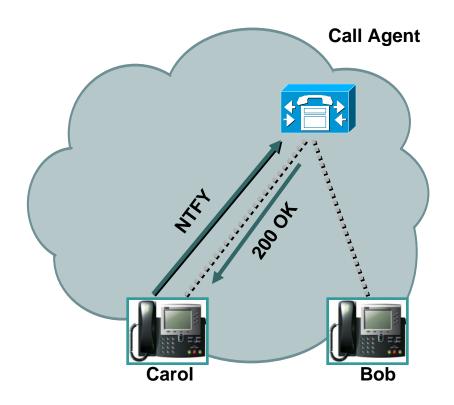
- SIP History & Basics
- Elements of SIP
- SIP Message details
- SIP Signaling
- Interworking with MGCP/H.323



SIP Only Domain

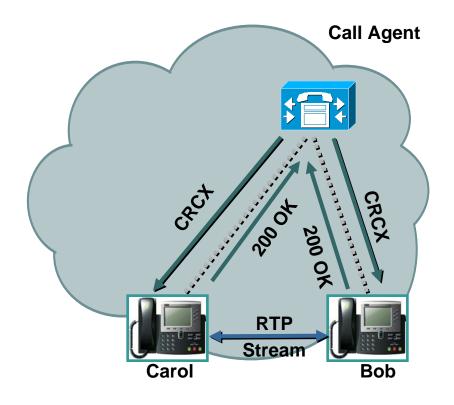
Alice Calls Audrey

MGCP Only Domain

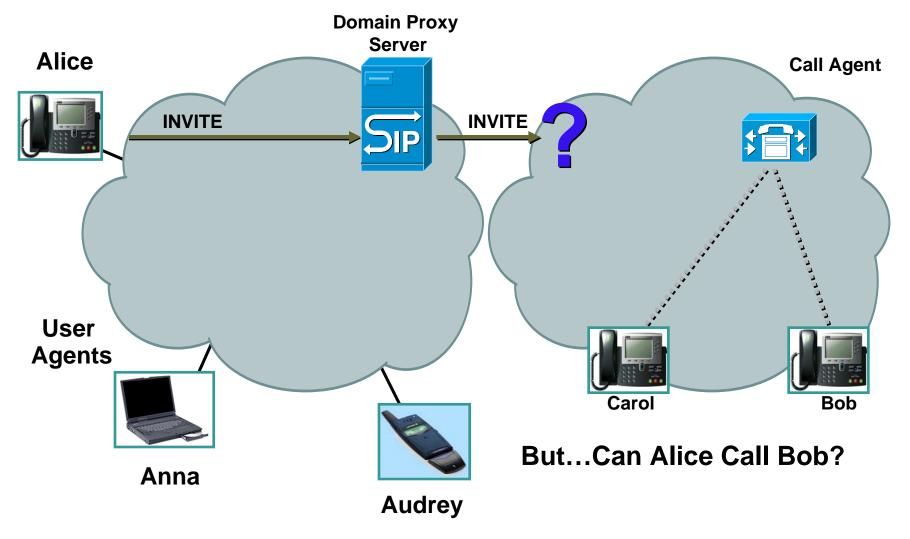


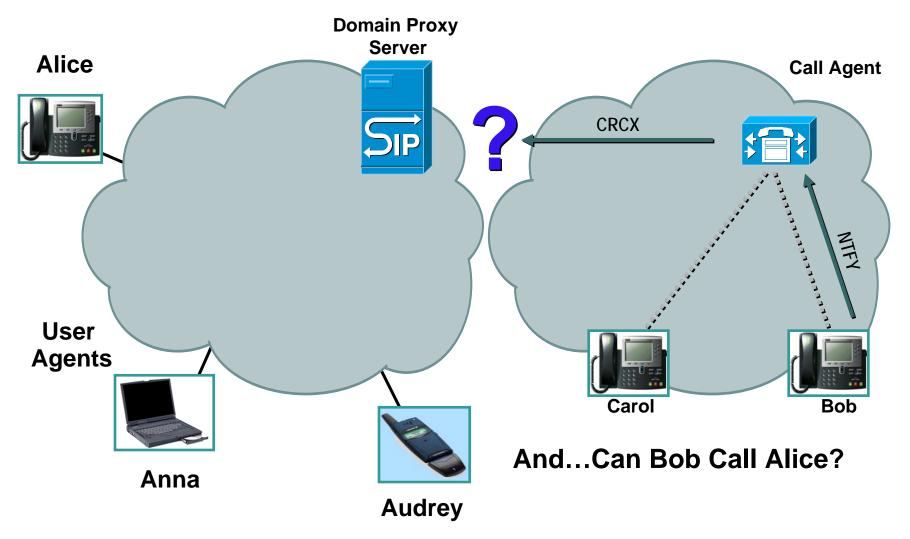
Carol Calls Bob

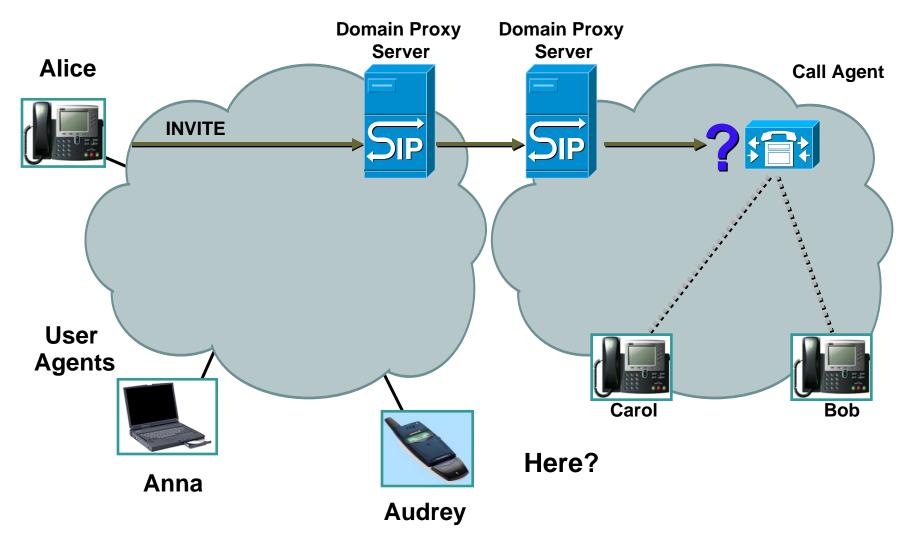
MGCP Only Domain

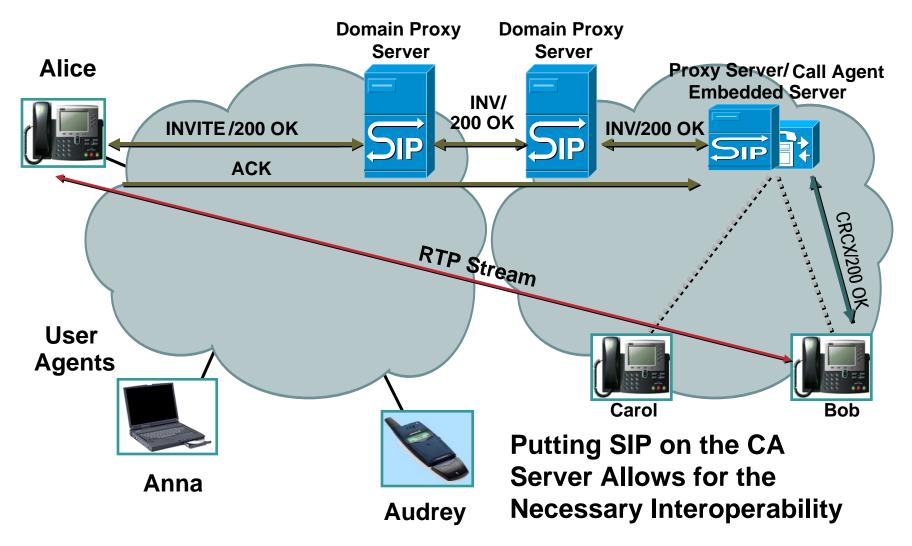


Carol Calls Bob











In Conclusion...

In Conclusion...

- SIP is a session set-up protocol, providing primitives to invoke services
- SIP is Layer 2, 3 & 4 independent
- SIP utilizes many existing IETF protocols and syntax
- Signals Instant Messaging, and transports another protocol (SDP) to establish Voice & Video
- Servers can have varying degrees of "awareness"
 - Amount of control based on configuration of the server
- The integration of call control and web services creates applications that reduce cost and increase productivity

SIP References

- http://www.cisco.com
 —Search for SIP, Cisco proxy server and CallManager 5.0
- http://www.cs.columbia.edu/~hgs/sip/—SIP homepage
- http://www.ietf.org/html.charters/sip-charter.html/—IETF SIP WG
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